# GNOSS

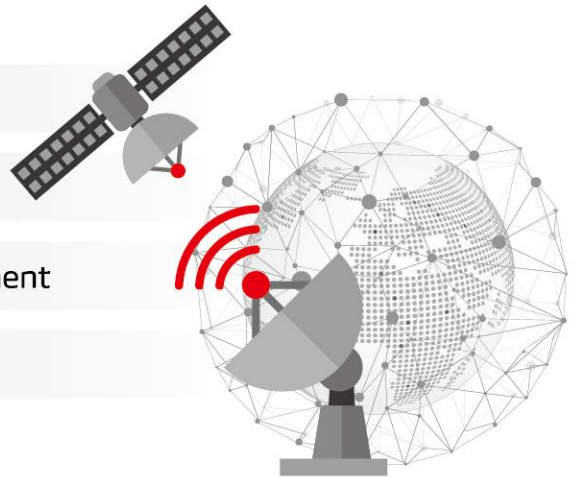## | What is GNOSS (Global Network Operation Service Support)

GNOSS is multi-purpose satellite service operation system that can provides interactive management system for customers as well as automated archiving tools for operators

## | GNOSS enhances your satellite service quality

GNOSS can easily provides customer support(VOC)
tools as well as management of your facilities.

**1** Flexible Architecture with Open source-based

**2** Cloud Architecture with Scalability

**3** Specialized Data Modeling with Your Environment

**4** Supporting Mobile Device Access

## | Special Benefit of GNOSS

### GNOSS

### Real-Time Resource Monitoring

GNOSS supports real-time resource management as well as analyzing tools for the spacecraft, antenna, circuit, and relative systems for operators.

### Customer Profiling

GNOSS provides unified management for shared customer information with services
- Customer History          - Circuit Parameter

### Process Standardization

GNOSS simplifies your working process and standardization
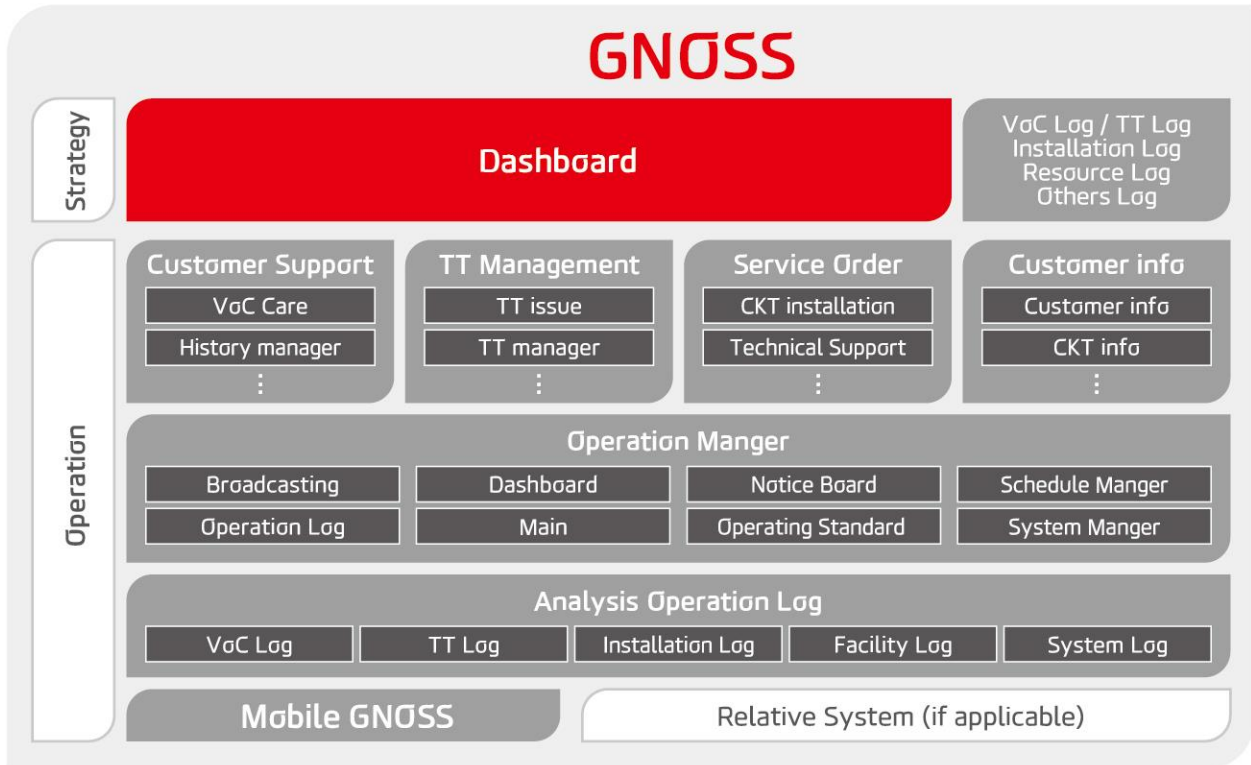- Customer Support Platform System
- Automated Archiving

### IP-based Platform

GNOSS provides ubiquitous network connectivity in everywhere with mobile
- Mobile Connectivity          - Strong Security

# GNOSS

## Architecture of GNOSS

GNOSS is total operation support system which can support all of the operation circumstances

### GNOSS

| Strategy | | Dashboard | | | VoC Log / TT Log Installation Log Resource Log Others Log |
|---|---|---|---|---|---|

**Operation**

| Customer Support | TT Management | Service Order | Customer info |
|---|---|---|---|
| VoC Care | TT issue | CKT installation | Customer info |
| History manager | TT manager | Technical Support | CKT info |
| ⋮ | ⋮ | ⋮ | ⋮ |

**Operation Manger**

| Broadcasting | Dashboard | Notice Board | Schedule Manger |
|---|---|---|---|
| Operation Log | Main | Operating Standard | System Manger |

**Analysis Operation Log**

| VoC Log | TT Log | Installation Log | Facility Log | System Log |
|---|---|---|---|---|

| Mobile GNOSS | Relative System (if applicable) |
|---|---|

## GNOSS's Special Features

### 1 Customer Support

**More Various**

- ▸ Provides customer support with interactive tools between customer and operator
- ▸ Improve customer's satisfaction with notification of circuit status - Automatic Text message, and e-mail

### 2 Efficiency

**More Faster**

- ▸ Real-time management depending on your working environment.
- ▸ Share various operating steps with operators and it reduces the time and effort.

### 3 Service Quality

**More Improved**

- ▸ Improve service quality with analysis tools per service and per customers - weather, equipment outage,
- ▸ Systematic composition makes simplify your operating circuit

### 4 Value

**Cost Effective**

- ▸ Save your CAPEX
- ▸ Customize your work circumstances